

PRO370D 65A Mbus MID

DIN rail three phase four wire energy meter



User manual
Version 1.03



DMMetering®

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1 Safety instructions

Information for your own safety

This manual does not contain all of the safety measures for operation of this meter because special operating conditions, local code requirements or local regulations may necessitate further measures. However, it does contain information which must be adhered to for your own personal safety and to avoid material damage. This information is highlighted by a warning triangle with an exclamation mark or a lightning bolt depending on the degree of actual or potential danger:



Warning

This means that failure to observe the instruction can result in death, serious injury or considerable material damage.



Caution

This means hazard of electric shock and failure to take the necessary safety precautions will result in death, serious injury or considerable material damage.

Qualified personnel

Installation and operation of the device described in this manual may only be performed by qualified personnel. Only people that are authorized to install, connect and use this device, who have the proper knowledge about labeling and grounding electrical equipment and circuits and can do so in accordance with local (safety) regulations, are considered qualified personnel in this manual.

Use for the intended purpose

This device may only be used for the application cases specified in the catalog and the user manual and only in connection with devices and components recommended and approved by Inepro Metering B.V.

Proper handling

The prerequisites for perfect, reliable operation of the product are proper transport, storage, installation and connection, as well as proper operation and maintenance. During its operation certain parts of the meter might carry dangerous voltages.

- Only use insulated tools suitable for the voltages this meter is used for.
- Do not connect while the circuit is connected to a power or current source
- Only place the meter in a dry environment
- Do not mount the meter in an explosive area or exposed to dust, mildew and/or insects.
- Make sure the used wires are suitable for the maximum current of this meter.
- Make sure the AC wires are connected correctly before activating the current/voltage to the meter.
- Do not touch the meter's connection clamps directly with your bare hands, with metal, blank wire or other conducting material as you will risk an electric shock that could cause possible injury, serious injury or death.
- Make sure the protection covers are replaced after installation.
- Maintenance and repair of the meter should only be carried out by qualified personnel.
- Never break any seals (if present on this meter) to open the front cover as this might influence the functionality or accuracy of the meter, and will void all warranty.
- Do not drop, or allow physical impact to the meter as there are high precision components inside that may break and affect the meter measurement negatively.
- All clamps should be properly tightened.
- Make sure the wires fit properly in the connection clamps.
- If the wires are too thin it will cause a bad contact which can spark causing damage to the meter and its surroundings.

Exclusion of liability

We have checked the contents of this manual and every effort has been made to ensure that the descriptions are as accurate as possible. However, deviations from the description cannot be completely ruled out, so that no liability can be accepted for any errors or omissions in the information given. The data in this manual are checked regularly and the necessary corrections will be included in subsequent editions. If you have any suggestions, please do not hesitate to contact us.

Subject to technical modifications without notice.

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2 Foreword

Thank you for purchasing this energy meter. Inepro has a wide product range of devices. We have introduced a large number of energy meters on the market suitable for 110V AC to 400V AC (50 or 60Hz). Besides the normal energy meters we also developed our own pre-paid meters with chip card, chip card re-loaders and a complete PC management control system. For more information on other products please contact our sales department at sales@ineprometering.com visit our website at www.ineprometering.com.

Although we produce this device according to international standards and our quality inspection is very accurate it's still possible that this device shows a defect or failure for which we do apologize. Under normal conditions your product should give you years of trouble free operation. In case there is a problem with the energy meter you should contact your distributor immediately. Most of our energy meters are sealed with a special seal. Once this seal is broken there is no possibility to claim any warranty. Therefore NEVER open an energy meter or break the seal of the device. The warranty period is 3 years after production, and only valid for production faults.

3 CE certificates



This declaration of Conformity is suitable to the European Standard EN 45014 General Criteria for Supplier's Declaration of Conformity. The basis for the criteria has been found in international documentation, particularly in ISO / IEC, Guide 22, 1982, Information on manufacturer's Declaration of Conformity with standards or other technical specifications

We,

DMMetering

(supplier's name)

Pondweg 7
2153 PK Nieuw-Vennep
The Netherlands

(supplier's address)

declare under our sole responsibility that the product:

PRO370D
Three phase four wire electricity meter

(Name, type or model, batch or serial number, possibly source and number of items)

to which this declaration relates in conformity with the following European harmonized and published standards at date of this declaration:

EN 50470-3

(Title and or number and date of issue of the applied standard(s))

Following the provisions of the Directives (if applicable):

EMC-directive : 2004/22/EC

These conclusions are based on the test reports:

Nieuw-Vennep, 2012, Mai 7th

Place and date of Issue

D. van der Vaart

Name of responsible for CE-marking

Declaration of Conformity

We

Inepro Metering BV

Of

Inepro Metering BV

Pondweg 7

2153 PK Nieuw Vennepe

The Netherlands

Ensure and declare that the apparatus:

PRO370D and PRO370D Mbus

With the measurement range

230/400V, 10(65)A, 50 and 60Hz, 400 imp/kWh

are in conformity with the type as described in the

EC-type examination certificate 6971-12

and satisfy the appropriate requirements of the Directive 2004/22/EC.

May 10, 2012



Daan van der Vaart

4 MID certificate



CERTIFICATE

EC-Type examination certificate 6971-12

Manufacturer	: Inepro Metaring BV
Contact person	: D. van der Vaart
Address	: Pondweg 7
Postal code, Place	: 2153PK Nieuw-Vennep
Country	: The Netherlands
Instrument	: Electronic three-phase four-wire energy meter Direct connected
Mark - Type	: PRO-370D and PRO-370D M-bus
Register	: LCD
Accuracy Class	: 1 / B
Measurement range	: 230/400 V 10(65) A 50 and 60 Hz 400 imp./kWh
Temperature range	: -25...55 °C
Use	: Indoor, not sensitive to phase sequence
Protection Class	: II
Environmental class	: M1, E2
Registry method	: Programmable

The energy meter meets the requirements of Directive 2004/22/EC of the European parliament and the council of 31 March 2004 on measuring instruments.

Certification was based on compliance with the following harmonised standards:

EN 50470-1 (2006)	: Electricity metering equipment (a.c.)-part 1: General requirements, tests and test conditions - Metering equipment (class indexes A, B and C)
EN 50470-3 (2006)	: Electricity metering equipment (a.c.)-part 3: Particular requirements - Static meters for active energy (class indexes A, B and C)

Valid until : May 10, 2022

Based on a non-recurrent examination.

The results are recorded in the following annex test report 72140558-TIC 6971-12.

KEMA Nederland B.V. - Calibration & Metering
Amhem, May 10, 2012

Ing. M. Thuis
Certification manager
Notified body number 2290

The investigation reported here does not confer any right to use an approval mark granted by KEMA.

Integral publication of this certificate and adjoining reports is allowed.
This certificate is issued provided that neither KEMA nor the RvA assumes any liability.

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Ing. S.A.M. Verhoeven
Director Testing, Inspections & Certification

Experience
you can trust.

5 Performance criteria

Operating humidity	≤75%
Storage humidity	≤95%
Operating temperature	-25 ~ +55°C
Storage temperature	-30 ~ +70°C
International standard	EN50470-3
Accuracy class	1
Protection against penetration of water and dust	IP 51
Insulating encased meter of protective class	II

6 Specifications

Meter type	PRO370D
Nominal voltage (Un)	230/400V AC (3~)
Operational_Voltage	100/273V ~ 173/468V
Insulation capabilities	
- AC voltage withstand	4kV for 1 minute
- Impulse voltage withstand	6kV – 1.2μs waveform
Basic current (Ib)	10A
Maximum rated current (Imax)	65A
Operational current range	0.4% Ib- Imax
Over current withstand	30Imax for 0.01s
Operational frequency range	50Hz ±10%
Internal power consumption	≤2W/Phase - ≤10VA/Phase
Test output flash rate (PULSE LED)	400 imp/kWh
Forward pulse output rate	400, 100, 10, 1 or 0.1 imp/kWh
Reverse pulse output rate	400, 100, 10, 1 or 0.1 imp/kWh
Data save	The data can be stored more than 10 years without power

7 Basic errors

With balanced loads

0.05I _b	Cosφ = 1	±1.5%
0.1I _b	Cosφ = 0.5L	±1.5%
	Cosφ = 0.8C	±1.5%
0.1I _b - I _{max}	Cosφ = 1	±1.0%
0.2I _b - I _{max}	Cosφ = 0.5L	±1.0%
	Cosφ = 0.8C	±1.0%

With single phase load

0.1I _b - I _{max}	Cosφ = 1	±2.0%
0.2I _b - I _{max}	Cosφ = 0.5L	±2.0%

8 M-bus communication specifications

Bus type	M-bus
baud rate	2400 (default), 4800, 9600
Range	≤1000m 64PCS*
Downlink signal	Master to slave, Voltage modulation
Uplink signal	Slave to master, Current modulation
Cable	JYSTY (n×2×0.8)
Protocol	EN13757-3
Max. number of meters	64*

*Note that the maximum number of meters is dependent on the converter, baudrate (the higher the baudrate the smaller the number of meters which can be used) and the circumstances under which the meters are installed.

9 Far Infrared communication specifications

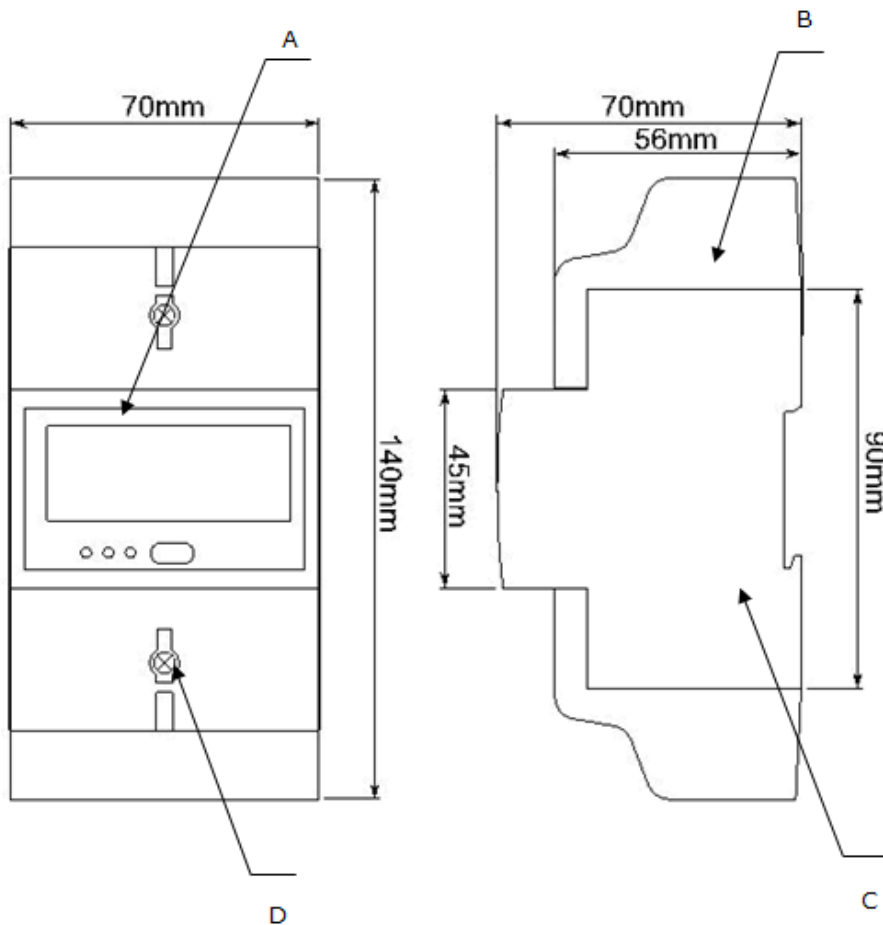
Infrared wavelengths	900- 1000nm
baud rate	1200bps(default)
Communication distance	5m
Communication angle	-15°~+15°
Protocol	DL/T645-2007

10 Description

A	Front panel
B	Protection cover
C	Case
D	Security wire slot

Material

Front panel	PC flame resistant plastic
Cover	ABS flame resistant plastic
Case	ABS flame resistant plastic



11 Dimensions

Height with protection cover	140 mm
Height without protection cover	90 mm
Width	70 mm
Depth	70 mm
Size of the connection clamps	8 x 8mm
Weight	0.5kg (net)

12 Installation



CAUTION

- Turn off and if possible lock all sources supplying the energy meter and the equipment that is connected to it before working on it.
- Always use a properly rated voltage sensing device to confirm that power is off.

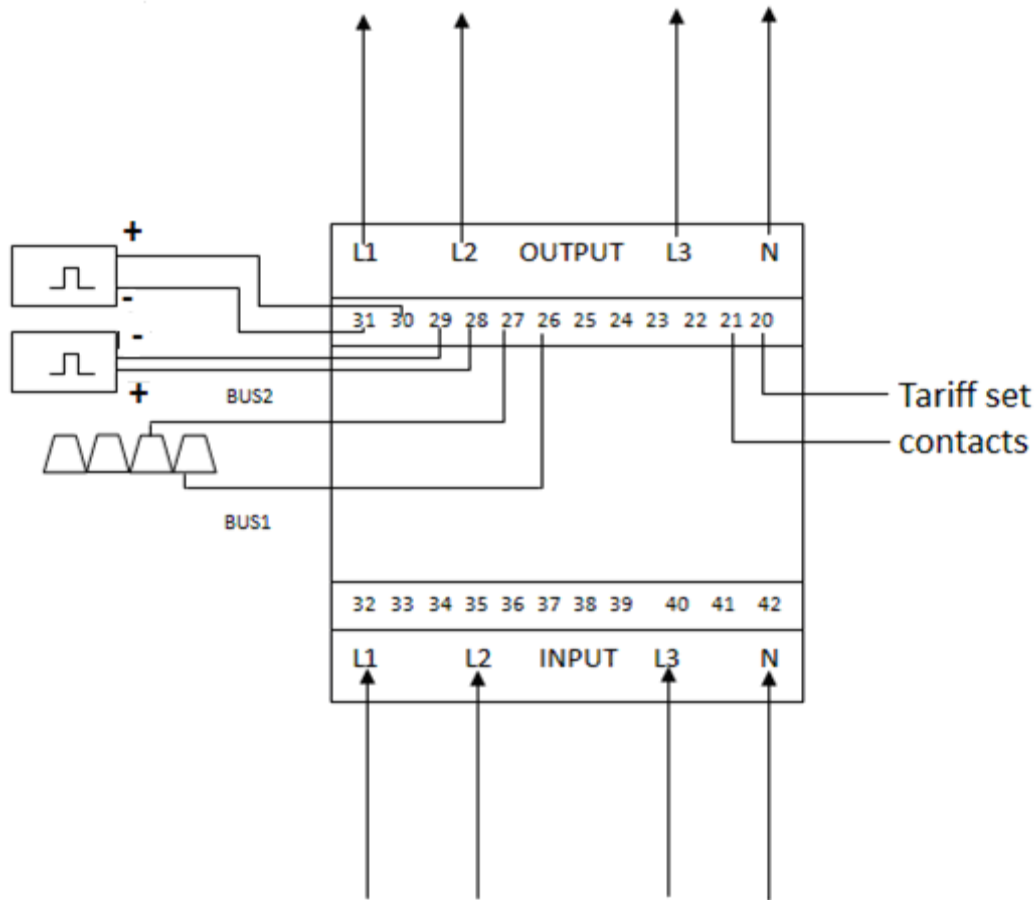


WARNING

- The installation should be performed by qualified personnel familiar with applicable codes and regulations.
- Use insulated tools to install the device.
- A fuse, thermal cut-off or single-pole circuit breaker should be fitted on the supply line and not on the neutral line.

- The connecting wire, connecting the device to the outside circuit, should be sized in accordance with local regulations for the maximum amount of the current breaker or other overcurrent protection devices used in the circuit.
- An external switch or a circuit-breaker should be installed on the supply wires, which will be used to disconnect the meter and the device supplying energy. It is recommended that this switch or circuit-breaker is placed near the meter because that is more convenient for the operator. The switch or circuit-breaker should comply with the specifications of the building's electrical design and all local regulations.
- An external fuse or thermal cut-off used as an overcurrent protection device for the meter must be installed on the supply side wires. It's recommended that this protection device is also placed near the meter for the convenience of the operator. The overcurrent protection device should comply with the specifications of the building's electrical design and all local regulations.
- This meter can be installed indoor, or outdoor enclosed in a meter box which is sufficiently protected, in accordance with local codes and regulations.
- To prevent tampering, an enclosure with a lock or a similar device can be used.
- The meter has to be installed against a fire resistant wall.
- The meter has to be installed in a well ventilated and dry place.
- The meter has to be installed in a protective box if the meter is exposed to dust or other contaminants.
- The meter can be installed and used after being tested and can be sealed afterwards.
- The device can be installed on a 35mm DIN rail.
- The meter should be installed on a location where the meter can be read easily.
- In case the meter is installed outdoor or in an area with frequent surges for example due to thunderstorms, welding machines, inverters etc, the meter is required to be protected with a Surge Protection Device. Failure to do so will void all warranty.
- The device should be sealed immediately after installing it in order to prevent tampering

- Connection of the wires should be done in accordance with the connection diagram as shown below:



L1	phase input
L2	phase input
L3	phase input
N	neutral connection
L1	phase output
L2	phase output
L3	phase output
20 and 21	Tariff set contacts
26 and 27	Bus1 and Bus2
28 and 29	P+ forward energy pulse output contact (28+) and (29-)
30 and 31	P- reverse energy pulse output contact (30 +) and (31 -)

13 Operation

13.1 Forward consumption indication (P+)

The red left LED on the front panel indicates the power consumption measured by the meter. When power is consumed, the LED will flash. The faster the LED flashes, the more power is consumed. For this meter, the LED will flash 400 times per kWh.

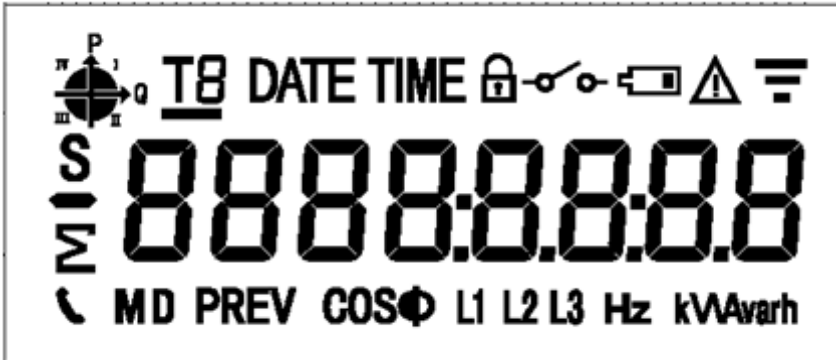
13.2 Reverse consumption indication (P-)

The red right LED on the front panel indicates the consumption measured by the meter. When power is consumed, the LED will flash. The faster the LED flashes, the more power is consumed. For this meter, the LED will flash 400 times per kWh.

13.3 Reading the meter

The meter has a 8 digit LCD which has 6.2 decimals, this means it can display 2 digits after the dot. The energy meter is equipped with a 6+2 digit LCD which is used to record consumption and can't be reset to zero. The display has 6 digits before and 2 decimal after the dot on the display. The reading accuracy is 1/100 kWh. For this meter, the LED will flash 400 times per kWh.

LCD layout



13.4 Explanation of symbols on the display



Only applies to specific models of the meter



T1 for tariff 1
T2 for tariff 2
Default setting is T1



Only applies to specific models of the meter



Only applies to specific models of the meter



Will burn if meter is set into programming mode



Only applies to specific models of the meter



This warning sign will burn in case there is a problem with:

- 1 or 2 phases not connected (or no voltage on the phase wire). The meter will display ERR-10 for L1 missing, ERR-20 for L2 and ERR-40 for L3.
- Writing data to EEPROM. In case this happens ERR-03, will appear in the LCD display and the meter needs to be repaired.
- The program not properly functioning. The LCD display will show: ERR-04. In this case the meter needs to be repaired

PREV

Will be shown when the meter is measuring reverse energy and when you scroll through the LCD readings and see readings concerning reverse energy.

COS ϕ

This is the Cosine Phi indicated for the total power factor and per phase when scrolling through the menu

S

Apparent power indicated for total and per phase in KVA =V x A (No Cosine Phi)



Negative amount

Σ

Accumulated active energy

1. forward + reverse
2. forward
3. forward – reverse
4. reverse
5. reverse – forward.

Hz

Frequency symbol

kVAvarh

This symbol can show the following combinations depending on the selected view

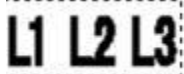
- KW
- V
- A
- KWH
- KVA



8 digit reading display

MD

Only applies to specific models of the meter



Phase indicators



Traffic sign will burn if the meter is in communication mode (M-Bus, TTL or via IR)

13.5 Pulse output

The energy meter is equipped with two pulse outputs which are optically isolated from the inside circuit. They generate pulses in proportion to the measured consumption for purpose of remote reading or accuracy testing. One pulse output is for forward energy, the other is for reverse energy.

Every pulse output is a polarity dependent, open-collector transistor output requiring an external voltage source for correct operation. For this external voltage source, the voltage (U_i) should be lower than 27V DC, and the maximum switching current (I_{max}) is 27mA. To connect the impulse output, connect 5-27V DC to connector 28 (collector), and the signal wire (S) to connector 29 (emitter). The meter pulses 0.1 to 400 times per kWh, which is user settable.

13.6 Communication port

The meter is equipped with an M-bus port, the data can be read out via this port. The communication protocol conforms to the EN13757-3 standard.

13.7 M-bus output

The meter can communicate with your PC. In order to read out the meter registers first install and configure the PC software. Use an M-bus level converter to connect the PC and the meter. The cable should be connected to terminals 26 and 27. The default communication address of the meter is 0A.

Note: PC software is available at request. Please see the technical support section of this manual for more information.

13.8 Tariff specifications

Number of tariffs: 2

Two tariffs can be set using an external time relay connected to the terminals 20 and 21.

13.9 Readout possibilities

The following variables can be readout from the display in the order as described below:

Power related variables:

(Total Σ , L1, L2 and L3) active forward energy for the two tariffs.

(Total Σ , L1, L2 and L3) active reverse energy for the two tariffs.

Voltage, Current, (Total Σ) active Power, (Total) Apparent power and (Total) Power factor.

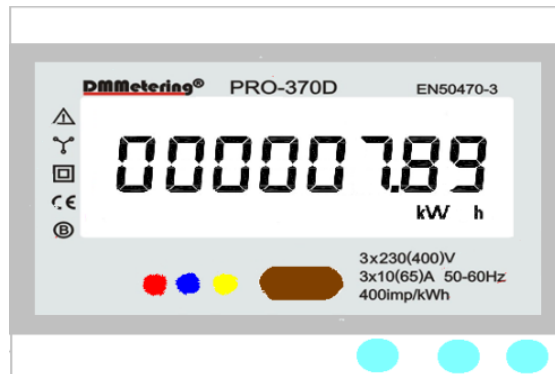
Other variables:


Frequency, imp/kWh constant and baud rate.

To navigate throughout the different variables (page up or page down), use the buttons located on top of connectors 40 and 42. Button 41 is the programming button.

13.10 Programming the meter

There are three programming buttons on, just above the connectors 40,41 and 42. You can enter the programming mode by pressing the middle button of the three buttons (button 41) for 2 or 3 seconds.

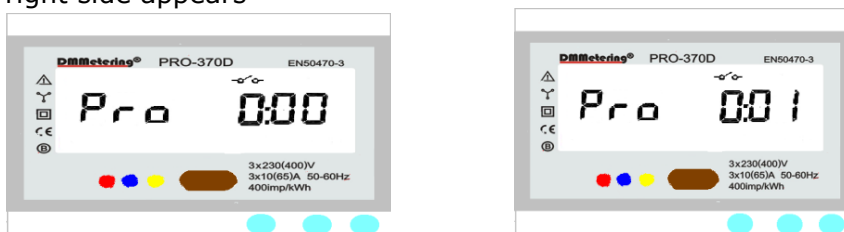


The programming mode symbol  should appear on the display. Pressing the same button for 2 or 3 seconds again exits the programming mode. You can now program the following settings:

- Back light (program: 001)
- Display switching over time interval (program: 002)
- Data to be displayed (program: 003)
- Number of S0 pulses (Kwh) (program: 005)
- Active power combination setting (program: 006)

13.11 Backlight setting

The picture at the left side below should be seen first, press the right button (button 42) once and the picture at the right side appears



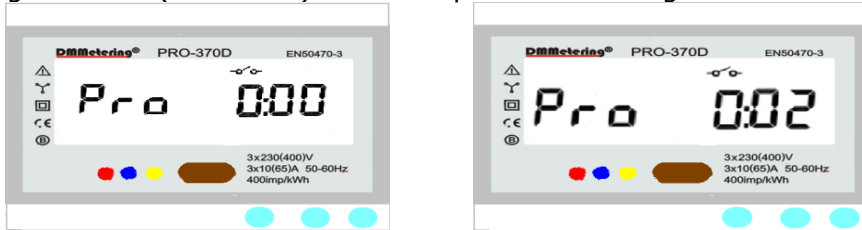
Press the middle button (button 41) again and the setting of the backlight can be entered. Using the button at the left side it is possible to switch between the settings as can be seen on the pictures below.



- LED - 00 means the backlight will be always off
- LED - 01 means the backlight will be turned on by pressing any button
- LED - 02 means the backlight will always be on

13.12 Display switching over time interval setting

Pressing the right button (button 42) twice the picture at the right side should appear



Pressing the middle button (button 41) enters the time switching interval setting. See the picture below.



Pressing the left button (button 40) the time in seconds can be set. The time interval that has been set, can be saved by pressing the right button (button 42). The time interval can be set between 0 to 9 (A - 09) seconds.

13.13 Setting data to be displayed

The data to be shown on the display can be displayed or hidden by using the third programming mode. You can enter this program mode by pressing the middle button (button 41) 2 a 3 seconds. After this press button (button 42) 3 times. The dataset which can be programmed is shown in :



Pressing the middle button (button 41) once, data can be selected to be displayed or hidden. By default, the datadisplay shows every variable.



Pressing the right button (button 42) the data display will be turned off.



Pressing the middle button (button 41) you will exit and save the settings. The table below gives an outline of the data available.

Codetable 1

Code	Display information
d-01	(Current)Combinatorial active total energy
d-02	(Current)Combinatorial active energy of tariff1
d-03	(Current)combinatorial active energy of tariff2
d-04	(Current) Forward active total energy
d-05	(Current)Forward active energy of tariff1
d-06	(Current)Forward active energy of tariff2
d-07	(Current)Reverse active total energy
d-08	(Current)Reverse active energy of tariff1
d-09	(Current)Reverse active energy of tariff2
d-10	(Current) L1 total active energy
d-11	(Current) L1 Forward active energy
d-12	(Current) L1 reverse active energy
d-13	(Current) L2 total active energy
d-14	(Current) L2 Forward active energy
d-15	(Current) L2 reverse active energy
d-16	(Current) L3 total active energy
d-17	(Current) L3 Forward active energy
d-18	(Current) L3 reverse active energy
d-19	L1 voltage
d-20	L2 voltage
d-21	L3 voltage
d-22	L1 current
d-23	L2 current
d-24	L3 current
d-25	Total active power
d-26	L1 active power
d-27	L2 active power
d-28	L3 active power
d-29	Total apparent power
d-30	L1 apparent power
d-31	L2 apparent power
d-32	L3 apparent power
d-33	Total power factor
d-34	L1 power factor
d-35	L2 power factor
d-36	L3 power factor
d-37	Frequency
d-38	Combinatorial active status word
d-39	Constant
d-40	Forward active energy output
d-41	Reverse active energy ouput
d-42	M-bus Address
d-43	M-bus ID (high 4bit)
d-44	M-bus ID (low 4bit)

d-45	Cycle time
d-46	M-bus baudrate
d-47	Software version

13.14 Active power reverse direction (P- S0 output) quantity setting

You can also set the pulse rate of the reverse direction (P-) by pressing (button 40) twice. The next step is to press the right button (button 42). On the display following text will appear: Pro 2:01. Select one of the following: 0.0025/0.01/0.025/0.1/1.0/5/10.0 kWh.

Pressing the middle button (button 41) will exit the mode.

13.15 Active power forward direction (P+ S0 output) quantity setting

You can also set the pulse rate of the reverse direction (P+) by pressing (button 40) twice. The next step is to press the right button (button 42). On the display following text will appear: Pro 2:00. Select one of the following: 0.0025/0.01/0.025/0.1/1.0/5/10.0 kWh.

Pressing the middle button (button 41) will exit the mode.

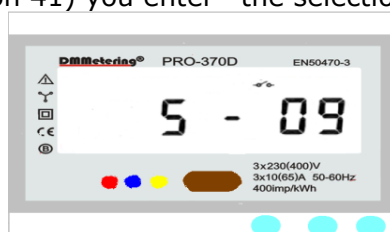
13.16 Total (combined) active power calculation

The meter allows you to calculate the total power usage shown on the display in different ways. You can use different variables calculating the total power usage.

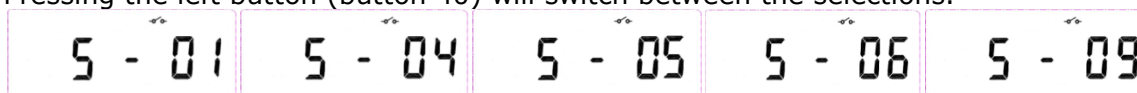
Pressing the left button (button 40) 3 times in the program mode, you can set the total (combined) active power.



Pressing the middle button (button 41) you enter the selection screen.



Pressing the left button (button 40) will switch between the selections.



The meaning of the above codes can be found in the table below.

Active power combination code	Calculation mode
No : 01	the displayed combined active power total= forward active power total electricity
No : 04	the displayed combined active power total= opposite active power total electricity
No : 05	the displayed combined active power total= forward active power total + opposite active power total

No : 06	the displayed combined active power total = opposite active power total - forward active power total
No : 09	the displayed combined active power total = forward active power total - opposite active power

14 Troubleshooting



CAUTION

- During repair and maintenance, do not touch the meter connecting clamps directly with your bare hands, with metal, blank wire or other conducting material as that will cause an electric shock and possibly cause injury, serious injury or even death.
- Turn off and if possible lock all sources supplying the energy meter and the equipment that is connected to it before opening the protection cover and working on it.
- Turn off and lock all power supply to the energy meter and the equipment to which it is installed before opening the protection cover to prevent the hazard of electric shock.



WARNING

- Maintenance or repair should only be performed by qualified personnel familiar with applicable codes and regulations.
- Use insulated tools to maintain or repair the meter.
- Make sure the protection cover is in place after maintenance or repair.
- The case is sealed, failure to observe this instruction can result in damage to the meter.

Problem	Possible cause	Check/Solution
The power supply indicators (L1, L2 & L3 LED) are off.	<p>The meter is not connected to a power source</p> <p>L1, L2, L3 and N are not connected correctly</p> <p>There is no 230V AC between the N and one of the L connections when power is supplied to the meter.</p> <p>There is no 400V AC between the L connections when power is supplied to the meter.</p>	<p>Are the fuses or/and surge protection defect?</p> <p>Make sure the wires are connected properly and tighten the screws if possible.</p> <p>Check if there is 230V AC voltage between N and one of the L connections with a voltage meter.</p> <p>Check if there is 400V AC volt between N and one of the L connections with a voltage meter.</p> <p>If the checks above don't solve the problem, please contact technical support for a meter replacement.</p>
The consumption LED is not flashing (PULSE LED).	<p>There is no load connected to the meter.</p> <p>The load on the line is very low.</p> <p>There is a fault inside the meter.</p>	<p>Connect a load to the meter.</p> <p>Check with an Ohm-meter if the load value is very low.</p> <p>If the checks above don't solve the problem, please contact technical support for a meter replacement.</p>
The register doesn't count.	<p>There is almost no load connected to the meter</p> <p>Maybe there is a fault inside the meter.</p>	<p>Check if the (P-: red or P+:red) consumption led is flashing. 40 flashes of the LED at 400 pulses per kWh equals 0.1kWh.</p> <p>Please contact technical support for a meter replacement.</p>

Problem	Possible cause	Check/solution
No pulse output.	<p>The pulse output is not supplied with DC power</p> <p>The pulse output is not connected correctly</p> <p>Maybe there is a fault inside the meter.</p>	<p>Check the external voltage source (Ui) is 5-27V DC with a voltage meter</p> <p>Check if the connection is correct: the 5-27V DC should be connected to the collector connection (pin 28+ or pin 30+) and the signal wire (S) to the emitter connection (pin 29- or 31-).</p> <p>Please contact technical support for a meter replacement.</p>
The pulse output rate is wrong.	<p>Maybe there is a fault inside the meter.</p>	<p>Please contact technical support for a meter replacement.</p>
No data received by the M-bus communication port	<p>The ID of the meter is not correct</p> <p>The communication distance for the meter is too long</p> <p>Too many meters are connected to the bus</p> <p>The M-bus terminals are not connected correctly</p>	<p>Check the Meter ID by looking for the A in the display. The number in front of the A, for example 15A gives the actual address the meter uses. The default for this meter is 0A.</p> <p>Make the distance between the meter and the reading device shorter. Make sure it is no more than $\leq 1000m$ 64 PCS</p> <p>The number of M bus devices connected to the meter should not exceed 64.</p> <p>Make sure that the M-bus wires are connected to terminals 26 and 27. If the checks above don't solve the problem, please contact technical support for a meter replacement.</p>
No light for the communication indicator(COM.LED)	<p>The meter is not connected to a power source</p> <p>There is no external M-bus communication device connected to the meter</p>	<p>Check the power supply cables</p> <p>Make sure there is an external M-bus communication device connected to the meter</p> <p>If the checks above don't solve the problem, please contact technical support for a meter replacement.</p>

15 List of errors in display and M-bus

It could be that one the following errors is displayed on the meter:

Display shows	Kind of errors					
Err-03	Error writing data to EEPROM.					Please contact technical support for a meter replacement.
Err-20	L2 Loss					Please check if there is load on the meter and if the connection cable is connected
Err-10	L1 Loss					Same as above
Err-40	L3 Loss					Same as above
Err-80	program error					Please turn off the device and turn on the power. If the Err-80 still appears, please contact technical support for a meter replacement.
Err-04	EEPROM error					Please contact technical support for a meter replacement.
M-bus error	Kind of errors					
Err-14	EEPROM error	L1 Loss				Please contact technical support for a meter replacement.
Err-18	program error	L1 Loss				Same as above
Err-1c	EEPROM error	program error	L1 Loss			Same as above
Err-24	EEPROM error	L2 Loss				Same as above
Err-28	program error	L2 Loss				Same as above
Err-2c	EEPROM error	program error	L2 Loss			Same as above
Err-3c	EEPROM error	program error	L1 Loss	L2 Loss		Same as above
Err-44	EEPROM error	L3 Loss				Same as above
Err-48	program error	L3 Loss				Same as above
Err-4c	EEPROM error	program error	L3 Loss			Same as above
Err-7c	EEPROM error	program error	L1 Loss	L2 Loss	L3 Loss	Same as above
Err-0c	EEPROM error	program error				Please contact technical support for a meter replacement.

Err-30	L1 Loss	L2 Loss				Same as above
Err-50	L1 Loss	L3 Loss				Same as above
Err-60	L2 Loss	L3 Loss				Same as above

16 Technical support

For questions about one of our products please contact:

- Your local Inepro Metering distributor
- Email: support@ineprometering.com

www.ineprometering.com

